

# QUALITY POLICY



## Quality

At MPC Kinetic we are committed to ensuring the consistent delivery of quality products and processes that meet or exceed our clients' expectations. We believe this is key to our ongoing success.

We expect all team members to understand and take ownership for the quality standards.

To demonstrate our commitment, we will:

- » provide adequate resources to continually review and improve our business process
- » encourage all people to integrate quality management into the way we work and promote its application as a method for continual improvement within their area of responsibility
- » actively seek performance feedback from our customers and address opportunities for improvement that are identified
- » engage with industry, clients, and regulators to foster innovation and continual improvement; and
- » review and improve the effectiveness of our systems on a continual basis through our governance program.

As a minimum, we ensure our Quality Management System provides a sound framework to ensure Quality management, assurance and control processes are applied across our business.

We will continually review and improve our Quality Management System and ensure we remain certified to the International Standard (ISO 9001).



Adam Machon  
**Chief Executive Officer & Managing Director**  
MPC Kinetic Holdings Limited

Date: 5<sup>th</sup> April 2024